

# INFERTILITY INFORMATION

You may be able to find the infertility information, support, assessment or treatment you need among the services outlined on this list. However, you should also discuss your difficulties with your own general practitioner. In addition, a list of medical practitioners from around WA who may carry out artificial insemination procedures may be obtained by calling the WA Reproductive Technology Council.

## GENERAL INFORMATION AND SUPPORT FOR INFERTILITY

- **WA Reproductive Technology Council**

The Council can provide you with information about relevant WA laws; processes for monitoring and enhancing the quality of services provided by WA infertility clinics; and summary information from WA's Reproductive Technology Registers, including short and long term outcomes of assisted reproductive technology.

Also available from the Council is an up-to-date list of qualified and experienced infertility counsellors.

189 Royal Street East Perth 6004

**Tel** (08) 9222 4260, **Fax** (08) 9222 4236.

**Website:** <http://www.rtc.org.au>

- **Family Planning Association Telephone Information Service**

Professionally trained staff from Family Planning are available to talk to you 7 days a week between 7 am and 7 pm. This telephone information service is confidential and covers all aspects of sexual and reproductive health such as infertility, relationships and sexuality, sexual difficulties, sexually transmitted diseases and contraception. It can provide you with information, support and referral to appropriate services including counselling.

70 Roe Street Northbridge WA 6865.

**Tel** (08) 9227 6177 or country callers 1800 198 205, **Fax** (08) 9227 6871.

- **The Roe St Centre for human relationships**

This centre is a counselling service offered by FPWA, specialising in sexual and reproductive health issues. It is staffed by professional male and female counsellors with tertiary qualifications which include counselling, social work and psychology-- some of whom are also Approved Infertility Counsellors. Clients can access counselling without a referral and there is a non- rebateable fee for service. Telephone counselling is also available for rural, remote and outer metropolitan clients by appointment. Appointments are necessary and can be made by telephoning Pam or Sue on 9228 3693.

- **Natural Family Planning Services**

This organisation teaches natural fertility awareness in several locations:

29 Victoria Square Perth 6000

**Tel** (08) 9221 3866 or country callers Freecall 1800 114 010;

cr Maitland and Cathedral Avenues Geraldton 6530 **Tel** 099 211 433; Bencubbin **Tel** 096 851 227; Corrigin

**Tel** 090 657 079

- **Genesis Inc (Infertility)**

Western Australia's infertility support group. This self -help group is independent of infertility clinics and its members are men and women affected by infertility.

PO Box 1469, Morley Business Centre, Morley WA 6943. Ph/fax: (08) 9375 7572

**Website:** <http://www.genesis.dhms.net.au/>

- **Donor Conception Support Group**

Support group for any interested donors, recipients of offspring.

**National:** PO Box 53 Georges Hall NSW 2198. WA DCSG contact: Elaine and Peter **Tel.** (08) 9313 8259

- **The Adoption Research and Counselling Service**

Information, support and consultation to all those involved in Adoption, Fostering, Step and Blended Families and the Reproductive Technologies. Options include: Individual and Family counselling; Telephone counselling; Therapeutic and informal Support Groups.

38 Queens Crescent Mt Lawley WA 6050 **Tel** (08) 9370 4914 **Fax** (08) 9370 4917

## ASSESSMENT AND TREATMENT OF INFERTILITY AVAILABLE IN PERTH

### CLINICS LICENSED UNDER THE HUMAN REPRODUCTIVE TECHNOLOGY ACT

**Terms used:** donor insemination (DI); intra-cytoplasmic insemination (ICSI); intra-uterine insemination (IUI); in vitro fertilisation (IVF); gamete intra-fallopian transfer (GIFT).

- **Concept Fertility Centre**

A private clinic offering all infertility investigations and diagnostic assessment of the male and female partners. Natural fertility enhancement programmes offered include-hormone evaluation and ovulation monitoring/induction; timed intercourse cycles; hormone supplements if required; semen evaluation and enhancing treatments; IUI with husband's or donor sperm.

Assisted reproduction programmes include- IVF; GIFT; ICSI; embryo/semen cryopreservation and storage; oocyte donation; gynaecological surgery; infertility counselling; donor sperm bank.

*King Edward Memorial Hospital, 374 Bagot Road, Subiaco WA 6008*

**Tel** (08) 9382 2388, **Fax** (08) 9381 3603.

- **Fertility North**

This regional private clinic specializes in the investigation and treatment of infertility. All treatment modalities are carried out including ovulation induction, donor insemination, intrauterine insemination, IVF, ICSI, semen cryopreservation and storage.

*Fertility North. Suite 213 Specialist Medical Centre,*

*Joondalup Health Campus, Shenton Avenue, JOONDALUP WA 6027*

**Tel:** +61 (0)8 9400 9965 **Fax:** +61 (0)8 9400 9962

**Email:** [coordinator@fertilitynorth.com.au](mailto:coordinator@fertilitynorth.com.au)

- **Hollywood Fertility Centre**

Hollywood Fertility Centre offers a full range of diagnostic and therapeutic procedures including IVF, embryo and semen cryopreservation, donor insemination, intrauterine insemination and ovulation induction.

*Hollywood Fertility Centre, Hollywood Private Hospital, Monash Avenue, Nedlands WA 6009*

**Tel** (08) 9346 7100, **Fax** (08) 9386 1463

- **Keogh Institute for Medical Research**

A private clinic offering investigation and treatment of male and female infertility, including-complete semen analysis reports; the provision of donor sperm and DI programmes; sperm storage facilities; treatment of reproductive and erectile impairment in spinal cord patients; and women's health clinic; and investigation and treatment of erectile dysfunction.

*3rd Floor A Block, Sir Charles Gairdner Hospital, 2 Verdun Street, Nedlands, WA 6009*

**Tel** (08) 9346 2008, **Fax** (08) 9346 3003.

- **Pivet Australia Pty Ltd**

A private clinic offering complete diagnostic assessment of male and female patients; ovulation induction and stimulation; DI; IUI; IVF; ICSI; GIFT; embryo freezing and storage; sperm freezing and storage; pre-treatment of sperm with pentoxifylline; and independent patient counselling.

*166-168 Cambridge Street, Leederville WA 6007*

**Tel** (08) 9382 1677, **Fax** (08) 9382 4576.

### OTHER FERTILITY CLINICS

- **Public Fertility Clinic: King Edward Memorial Hospital**

A public clinic offering assessment of male and female infertility status and a range of treatments, including a limited number of referrals for IVF and referrals for DI.

*Centre for Women's Health, King Edward Memorial Hospital for Women, West Wing Clinic,*

*374 Bagot Road, Subiaco, WA 6008*

**Tel** (08) 9340 1014 **Fax** (08) 9340 1016

## **PATIENT RIGHTS AND DEALING WITH CONCERNS ABOUT SERVICES YOU HAVE RECEIVED**

### **YOUR RIGHTS**

**If you are, have been, or would like to be a client at one of Western Australia's licensed Infertility Clinics, then you have some rights under the Human Reproductive Technology Act.**

- The Human Reproductive Technology Act was established in 1993 to achieve a number of things, including-
  - regulating and guiding the use of reproductive technology by overseeing practice and setting standards;
  - prohibiting unsafe practice;
  - allowing beneficial developments; and
  - protecting your welfare with respect to assisted fertilisation treatments, in balance with other things such as the welfare of any child born through such treatments.
- Although the Act is designed to monitor practices in human reproductive technology in the clinics which are licensed under the Act, the day-to-day practice standards are largely governed by the clinics themselves. The Council monitors standards of service on a regular basis, and it appears that most people who use the services are happy with the standards of practice.
- Under the Act your rights include-
  - access to clear information about how the Act monitors the services available;
  - access to clear information about the procedures that are available, and the likely safety and success of these procedures;
  - the right to give consent to all aspects of the treatment and what may be done with your eggs, sperm or embryos: this right puts a responsibility on the clinics to gain informed consent; and
  - access to assistance in decision making about treatments, options and implications, and counselling, some of which may be included in the cost of your treatment.

## HOW TO DEAL WITH ANY CONCERNS ABOUT THE SERVICES YOU RECEIVE

- In the first instance, please raise the matter at the clinic with the person you usually deal with.
- If that does not resolve the matter, follow the clinic's own grievance or complaints process.
- If you are not happy with the process or the outcome, we suggest that you make an appointment to see the clinic's director personally, and take with you a letter which explains your concerns.
- If you are not happy with the outcome to that discussion and letter, you could consider contacting for advice or lodging a complaint with one or more of the following agencies-

### **Health Consumers' Council of WA**

GPO Box C 134 Perth WA 6001

**Tel** (08) 9221 3422 or country callers 1800 620 780.

**Fax** (08) 9221 5435

### **Office of Health Review**

7th Floor Albert Facey House 469 Wellington Street Perth WA 6000

**Tel** (08) 9426 0100 or country callers 1800 813 583

**Fax** (08) 9322 6848

- **Please also send a copy of your correspondence to the Reproductive Technology Council. The Council does not have the scope to investigate or rule on your individual concerns and complaints. However, if there are substantial levels of concern on any particular issue, it may be able to change practice in this respect.**

**For further information please contact:**

Ms Antonia R Clissa **Tel:** (08) 9222 4260

Dr Sandra Webb **Tel:** (08) 9222 4310

**Fax:** (08) 9222 4236

The Reproductive Technology Council  
189 Royal Street, East Perth WA 6004